

A quick guide to the Essentials OSHC Policy

Allianz Global Assistance (AGA) is one of Australia's largest OSHC providers



National network of 450+ direct billing medical providers



24/7 emergency helpline



186,203 overseas student policy holders (2014)



Friendly support team with international experience



AGA is our "Preferred Provider", which means we have staff on campus who can directly assist policy holders and liaise with the Allianz Global Assistance team.

The Essentials policy is a special arrangement between us and AGA, and it's only available if we process the student's OSHC. The benefits include*:



- Singles
- Couples
- Families



- Medical and hospital treatments
- Prescription medicines
- Emergency ambulance services
- Pathology and x-rays



- There is **no waiting period** for:
- Pregnancy and pregnancy-related conditions
 - Pre-existing mental health issues

How we can help

Easy and convenient

- 450+ direct billing medical providers in and around campuses Australia-wide
- Direct billing reduces out-of-pocket expenses and allows students to claim through the medical centre
- Use "Find a Doctor" on our website



Toll free, 24/7 emergency helpline (1800 814 718)

- Medical issues
- Legal services
- Interpreter services



Student self-service website (www.oshcallianzassistance.com.au)

- Online member services
- Claims processing
- Fact sheets
- Find direct billing providers
- On-campus service locator



On-campus support staff

- Face-to-face assistance
- Special OSHC activities (health days, orientations and more)
- Every case is unique and is managed with personal care



Easy claiming options

- Online
- In person at most campuses
- By post



Available on mobile devices

- Mobile-friendly web page or iPhone app
- Find a doctor
- Update personal details
- Information and support



For further information visit: www.oshcallianzassistance.com.au